

Minutes of the Patient Participation Group Meeting held on

Wednesday 13 January 2021 at 1.00 pm

Informal Meeting via Microsoft Teams – virtually

In attendance – RT – Practice Manager, Mike, Philip, Susan

Rebecca welcomed and thanked those who were able to make the re-appointed meeting. Everyone felt they were fine currently and if they have had to contact or come in to the practice they had felt safe and that clinical and non-clinical staff had been very helpful which was encouraging to hear.

Michael reported he had listened to the covid webinar run by the Clinical Commissioning Group yesterday. He gave a brief overview. The webinar is now attached for information to the minutes.

It was mentioned that some patients, friends and family hadn't yet been sent a letter for a vaccination who were over 80 years of age. Rebecca reported to hang fire they will be sent for and to just note that if the over 80 patient is classed and coded on the practice clinical system as housebound then this may be a reason as to why they haven't been sent for yet as they cannot get to one of the vaccination sites. A roving Covid team (not the practice) will be vaccinating these patients. Rebecca didn't have any further information as to when.

Rebecca also reported there was soon to be a new Mansfield vaccination site opening before the end of January, the whereabouts weren't to be disclosed yet.

Elderly care homes aligned to our practice are to be vaccinated by practices by 24th January. A team of our practice nurses will be going out to do these by the end of next week.

The question was also asked whether patients in their 70's would be completed by 15th February according to what Boris had announced earlier this month. Rebecca reported that she could not answer this currently, hopefully when the Mansfield vaccination site was up and running this may be

achievable and dependent on vaccine deliveries. Rebecca also pointed out that if over 80's hadn't got an up to date phone number this may also be a reason it may be delayed. Please ensure all telephone numbers are correct with our clinical systems.

All clinical staff within the practice have now been vaccinated and most non-clinical staff will hopefully be done by the end of the weekend.

Feedback from patients

We have had some lovely feedback from patients on how we have operated through Covid and patients are very grateful for the care they have received. I reiterated to the group that we were religiously wiping areas down, everyone in the practice wearing appropriate PPE at all times and distancing measures were in place.

Feedback was asked for as to whether any further information regarding the Coronavirus etc should be put on social media etc, but the group felt that they were kept informed on the website, local news and national news and knew when we had any information we would update the relevant sites.

There were no staffing updates to report.

Next meeting date: Wednesday 10th February 2021 at 1pm via Microsoft Teams.